Service Level Agreement & Payment Schedule



Customer:	Big Warsop Partnership		
Supplier:	Jigsaw Mansfield		
Project:	Jigsaw Friends (2)		
Timescales	October 2016 – March 2018		
Funding agreement:	£14,200 – To be invoiced quarterly: Oct 2016 - £2'370		
Project Location:	Various venues across the Parish		
Reporting to:	BIG Warsop Partnership and the Health & Wellbeing sub-group		
BIG Warsop Priority:	3.2 – Strengthening Communities 3.6 – Having things to do (Older Residents)		
Project overview (inc anticipated outputs)	The aim of the project is to extend and build on the work undertaken in the original 'Jigsaw Friends' project and develop this further to include:		
Full details in agreed application	 Recruitment and training of 5 volunteers, to support activities for older residents in the longer term. 		
	Deliver sessions to reduce isolation particularly amongst men, with a target of 5 per session.		
	Continue the delivery of 2 chair based exercise groups to up to 10 people per session.		
	Continue to arrange the weekly lunch club attended by 10 people on average		
	 Work with Meden School 'Operation Champion' project to promote the work of Jigsaw and raise awareness of issues affecting older residents such as dementia, isolation etc (2 events) 		
	 Work in Partnership with Vibrant Warsop as a member of the 'Health & Wellbeing' sub-group to reduce gaps and overlaps in services, and to establish longer term financial stability for older people's services across Warsop parish. 		
Publicity/Monitoring & Reporting	 Big Warsop Funding that is granted is restricted and only to be used for the activity outlined in the agreed project proposal. 		
	 The BIG Warsop partnership is to be acknowledged and their logo is to be used on any associated publicity and/or press release. 		
	 Jigsaw Mansfield will provide monitoring on a quarterly basis and also a full report to the partnership Board at the end of the project. 		
	 Jigsaw Mansfield will liaise with the BIG Warsop co-ordinator and communications team to ensure that stories are shared via the website, newsletters and on social media. 		
	BIG Warsop Partnership reserved the option to carry out 1 monitoring visit during the project		

Signed (On behalf of LTO — MCVS)		
Date:		24/10/16.
Signed (On behalf of Jigsaw)		Delare.
Date:		24/10/16
Signed (On behalf		L. h. Co
Responsibilities	safeguarding, q will keep the BI	d are fully responsible for insurance, data protection, uality assurance and any complaints relating to this project. They G Warsop partnership informed of any serious issues relating to ld they arise, and confirm how they have been dealt with.
	On termination to the BIG Wars	of the agreement the supplier shall pay back any remaining funds sop partnership.
Termination		the agreement can be triggered by either party. (If it is agreed is deemed unsuccessful and is unlikely to meet its res)