

Big Warsop Monitoring and Feedback Report

Please liaise with the Big Warsop Communications Officer when completing your reports in order for us to help you with your reporting.					
Project Name					
Organisation Name		Freedom Community Project			
Theme(s)	Strengthening the Community	Empowering People	Supporting People	Improving the Environment	Having things to do
Target Outcomes					
<p>Insert Project outcomes (from SLA)</p> <p>We are expecting to see approximately 70 people per week between both centres. One of our main areas of support is one to one care for people who are struggling with multiple issues. These issues could range from benefit problems, low self-esteem, debt all the way to homelessness, drug and alcohol addiction and mental health issues. The service is run by a trained team who helps and supports individuals through their problems and life changing journey. The key focus of the team is to walk with people through each issue with the desire for them to manage their own lives.</p> <p>All of these services will be offered to initiate change for those marginalised and socially excluded, within Warsop and Meden Vale. These changes will help build self-esteem, improve self-respect and increase personal worth where less people will be reliant on food parcels with more people being financially capable. The larger impact of this service within the greater community will be a reduction in homelessness, a decrease in crime rate and an even greater sense of community well-being.</p> <p>Some of the key guiding points of the Freedom Community Project is that every activity we are involved in will be free to the people who use the services, so will benefit the local people living within the Parish of Warsop and Meden Vale, particularly those on the fringe of society who feel marginalised and socially isolated.</p> <p>From our Warsop and Meden Vale centres we will provide social events throughout the year for people and families on a low income. These events bring families together and offers them a break from their normal routine and reduces their social isolation.</p> <p>The centres will offer two grants opportunities for people, the first is an electrical grant which is awarded to people if they cannot gain a loan from the Credit Union to buy essential items like a cooker or a fridge. The second is a clothing grant which allows people to access free clothes from our Charity Shop.</p> <p>The centres will also provide a Financial Conduct Authority Regulated Debt Advice Service for anyone who needs help with financial issues. This service is run by our fully qualified Money Advisor who supports individuals on a one to one basis through their problems.</p>					

Reporting period	Date From:	22 November 2018	Date To:	24 April 2019
1. Activities undertaken during reporting period <i>Tell us what you have done and how well things have gone. Include any issues carried over from previous report, activities carried out and any base line monitoring. Please attach photographs, quotes, good news stories etc.</i>				
<p>We have held weekly café's at both the Warsop Centre and the Meden Vale Centre. The attendance at both Centres continues to improve each week; the attendance at Warsop is around 10 people and Meden Vale around 8 people. We expect this number to increase throughout this year as people in each village hears of who we are and what we do.</p> <p>Warsop 15 different individuals/families have accessed the support offered. 6 of whom have returned for support other than the reason they first came.</p> <p>Meden Vale 9 different individuals/families have accessed the support offered. 4 of whom have returned for support other than the reason they first came. After listening to families in Meden Vale expressing the view that there is not much for them to access within the village we started a free Toddler Group to run alongside the café on Friday mornings. 6 different families have accessed this within the time it has been running. During the Easter holidays we held a free Teddy Bears Picnic and Puppet Show, 15 children attended with their parents/carers.</p>				
2. Target Outcomes the project has contributed to <i>Tell us the difference your activity has made in relation to the participants, the local area and the SLA outcomes.</i>				
<p>Support that has been given to participants so far is as follows: Benefits checks; people knowing what benefits they are entitled to and how to apply. Benefit applications; supporting individuals with making paper applications for disability benefits (some of whom have been awarded the benefit, one gentleman was previously turned down for PIP but with our support his new application was successful). Applying for Universal Credit online. Support with utility bills, Winter Fuel Payment and Big Difference (Severn Trent) applications made and rewarded. Council Housing applications Furniture/white goods, applications made to the furniture project for low cost furniture and white goods, items were delivered to the families who would not otherwise have afforded to purchase them. Social inclusion/isolation, different people have accessed the café's who would not otherwise be able to go to a café due to affordability. They have come on their own, with their partners or with their children. Everything is free and all who come feel equal. We have a small amount of toys at Warsop for the children to play with and a Toddler Group at Meden Vale where families and children are interacting with each other. As there is no cost to the Toddler Group or cafes everyone is welcome, everyone is equal, thus removing a barrier to inclusion. Debt, supporting people to work their way out of debt. IT support, supporting people who are computer illiterate or do not have internet access to pay bills online, access utility comparison sites, applying for Universal Credit and updating their details, other benefit applications including State Pension etc. Fines, help understanding letters re: fines and what they to do next. Food Parcels, giving individuals and families access to food during a time of hardship. Drugs support, information given to a mother about an organisation that helps families (after contacting the organisation her son is on a journey to recover from the addiction). Toddler group/social event, bringing families together, helping social isolation.</p>				

3. Timescales/Participant Numbers

Is project on track both in terms of timescales and the number of participants? If not what are you planning to do to address the issues? What activity was taking place when you started the project and how has this changed/increased/improved in quality?

We are currently below numbers expected at both Centres for using the café's. Although this is increasing most weeks, particularly in the café at Warsop.

We will continue to promote the café on Social Media, leafleting and posters in community areas (shops, schools, etc).

We will also continue to raise awareness within other community groups, of what we offer, where and when.

It is hoped that with the warmer weather coming that word of mouth from current users of the café's will also increase this number.

The Toddler Group at Meden Vale numbers are also increasing, and attendees are also aware of the free café that people they may know could go to without children.

We would also like to see more volunteers at each café. We intend to advertise for café volunteers throughout the coming months.

Plans for next reporting period

What are you going to do next?

Are there any concerns/risks to the project you need support with? What are you looking forward to?

- Continue to advertise the free café and support offered in the local area.
- Push for more café volunteers at both centres.

We look forward to seeing the café's being well known in the area a place to feel welcome and included breaking the barrier to social exclusion. We would also like to see current café users signing up to become volunteers, giving individuals a sense of need and building their self esteem.

We want to become known as a place where we offer support and will journey with individuals. These individuals will let other local people know where Freedom is and that we do offer support without judgement or prejudice.

Project Budget (is the project still on track in terms of costs?)

Do you have any concerns that you will not be able to deliver your project as intended?

There are no concerns regarding project cost. We would need to review this if it was decided to start a centre in Church Warsop.

Budget:	Expected	Spent
Salary	£7,280	£7,280
Pension	£218.40	£220.00
Travel	£432.00	£520.00
Expenses	£240.00	£220.00
Marketing	£250.00	£230.00



Management	£562.00	£562.00
Administration	£500.00	£500.00
Total:	£9482.00	£9532.00